

Focusing on Reentry Housing and Family Engagement in Collaborative Comprehensive Case Plans

Second Chance Month Webinar

The Council of State Governments Justice Center

April 18, 2023

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Justice Center
THE COUNCIL OF STATE GOVERNMENTS



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Presentation Outline

- **Welcome, Introductions, and Organization Overview**
- Collaborative Comprehensive Case Planning
- Old Pueblo Community Services Presentation
- Questions and Answers

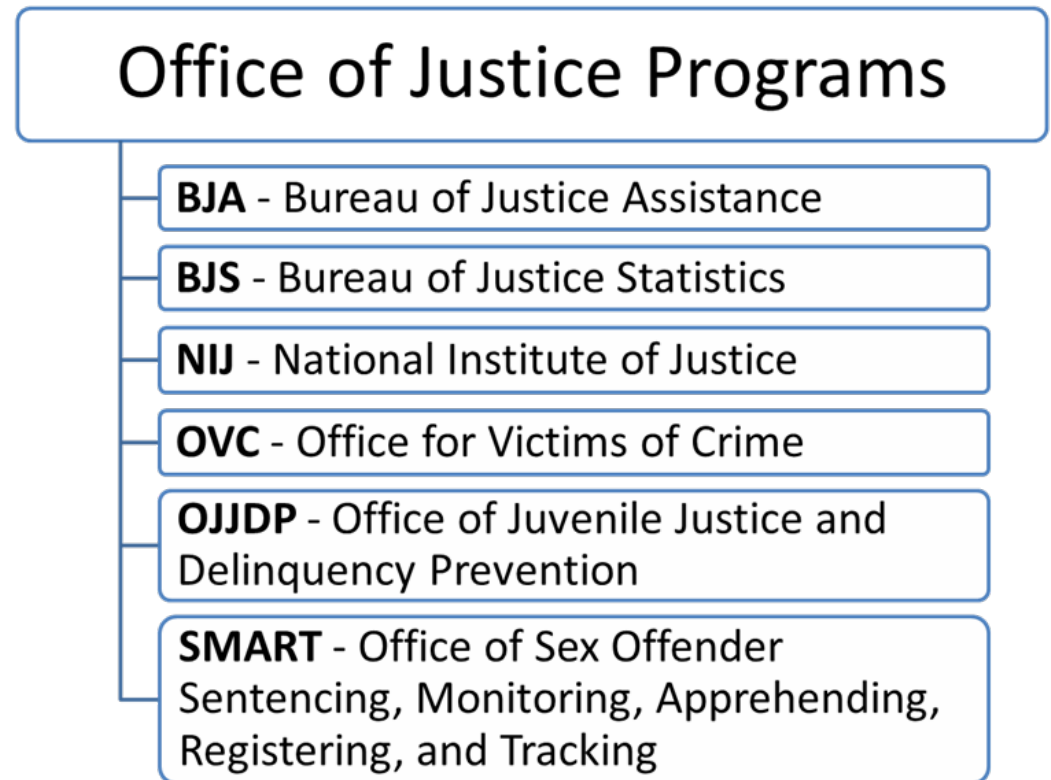
Presenters

- Bridget Degnan, Senior Policy Analyst, Behavioral Health, The Council of State Governments (CSG) Justice Center
- Margaret Chapman, Policy Advisor, Bureau of Justice Assistance, U.S. Department of Justice
- Allison Upton, Deputy Program Director, Behavioral Health, CSG Justice Center
- Harry Joiser, Clinical Director, Supportive Housing and Veteran Communities, Old Pueblo Community Services
- Melanie Skillin, Program Manager, Supportive Housing, Old Pueblo Community Services



What is the Office of Justice Programs?

- The Office of Justice Programs (OJP) provides grant funding, training, research, and statistics to the criminal justice community.
- OJP is one of three grant-making components of the Department of Justice along with the Office on Violence Against Women (OVW) and the Office of Community Oriented Policing Services (COPS).

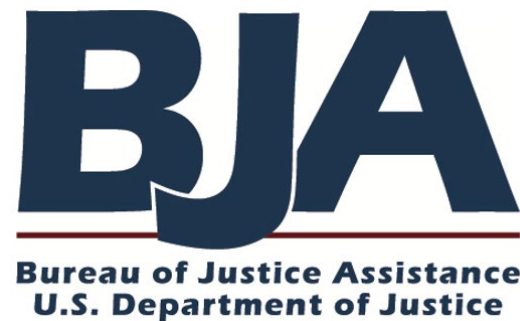


U.S. Department of Justice Bureau of Justice Assistance

BJA works with communities, governments, and nonprofit organizations to reduce crime, recidivism, and unnecessary confinement, and promote a safe and fair criminal justice system.



**BJA Director
Karhlton F. Moore**



Five Major Strategic Focus Areas

Improve public safety through measures which build trust with the community and ensure an effective criminal justice system

Reduction in recidivism and prevention of unnecessary confinement and interactions with the criminal justice system

Integration of evidence-based, research-driven strategies into the day-to-day operations of BJA and the programs BJA administers and supports

Increasing program effectiveness with a renewed emphasis on data analysis, information sharing, and performance management

Ensuring organizational excellence through outstanding administration and oversight of all of BJA's strategic investments

Fund – Invest diverse funding streams to accomplish goals.

Educate – Research, develop, and deliver what works.

Equip – Create tools and products to build capacity and improve outcomes.

Partner – Consult, connect, and convene.

Track News and Updates on Social Media

#ReentryMatters

#SecondChanceMonth

#SecondChanceMonth23



The Council of State Governments Justice Center

We are a national nonprofit, nonpartisan organization that combines the power of a membership association, serving state officials in all three branches of government, with policy and research expertise to develop strategies that increase public safety and strengthen communities.



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Old Pueblo Community Services

FY21 Second Chance Act (SCA) Pay for Success (PFS) Pima County, AZ

Old Pueblo Community Services

- FY21 SCA PFS Pima County, Arizona
- The Pima County Housing First (PCHF) program seeks to provide housing for individuals that have a history of mental health disorders, substance use disorders, and legal entanglements. The mission of the PCHF program is to help our most vulnerable justice-involved community members improve their health and overall quality of life by obtaining and sustaining their own housing.

Old Pueblo Community Services (cont.)

- The Pima County Housing First (PCHF) program partners with Old Pueblo Community Services (OPCS) to provide permanent supportive housing (PSH) as a programmatic solution to homelessness. PSH combines stable housing with intensive case management services for people with housing and health needs.
- The premise of PCHF and the housing first model is that in achieving housing stability first, supported individuals will be better situated to address issues that impact their quality of life

Why Do We Do Coordination of Care?

- Coordination of care increases the positive outcome potential for each client by helping to wrap services around the individual.
- We take the collaborative approach knowing that as a housing specialty provider there are many areas that our clients need help in that are outside our scope of work.

Who Is Involved in CC Case Plans?

- We work with referring partners and other agencies as requested by the individual.
- We respect the fact that the client knows what is best, and by using a client-centered approach, we will get the most sustainable results.

Our Referring Partners

APD - Arizona Public Defenders Office

JPRC/Pre-Trial - Jail Population Review Committee/Pima County Pre-Trial Department

PCSD - Pima County Sheriff's Department

TPD - Tucson Police Department

PCPDS - Pima County Public Defenders Office

OPCS - Internal Referral with eligibility verified by county

CTPD - City of Tucson Public Defenders

PCJC - Pima County Justice Court

AZ US District Court

Which Agencies Do We Coordinate With?

- Health Homes:
 - ❑ Codac, Cope, El Rio, La Frontera, Merana Health Center, Community Medical Services, Community Health Associates, etc.
- Legal Entities:
 - ❑ Adult probation, pretrial services, public defenders, etc.
- Treatment centers
- Department of Child and Family Services (DCS)
- Landlords
- Family members

How Do We Coordinate Care?

- We are open with our clients, asking them who will be most helpful in helping them maintain stability and housing.
- We collect releases of information and make contact.
- We work to schedule Adult Recovery Team meetings, attend court hearing and probation review hearings when possible, attend DCS hearings, and offer support.
- We work with landlords to help address small issues with housing before they become large ones.

Pima County Housing First Results

- Despite evidence that people with a history of incarceration are more likely to have mental health conditions and experience homelessness, the PSH model has not been closely examined among those engaged with the criminal justice system.
- PCHF partnered with the RAND corporation to conduct an independent evaluation of the rollout and impact of the PCHF initiative. Specifically, RAND measured changes in service utilization and associated costs before versus after program enrollment. Additionally, changes in service utilization costs were compared with costs of running the program.

Ryan K. McBain et al., [*Pima County Housing First Initiative: Final Evaluation Report, Fall 2021*](#) (Santa Monica, CA: RAND Corporation, 2021).

Pima County Housing First Results (cont.)

- In the year *prior* to program entry, participants utilized a range of criminal justice and health care services. We found that...
 - ❑ 97 percent had one or more instances of criminal justice involvement during those 12 months, for a total cost of almost \$4.2 million, or about \$13,640 for an average participant.
 - ❑ 57 percent of participants had utilized emergency, inpatient, or laboratory services in the year prior to program entry, with a total cost of over roughly \$1.5 million, or an average participant cost of almost \$4,800.

Pima County Housing First Results (cont.)

- In the year *after* program entry, among people enrolled in the PCHF Initiative for 12 or more months (n=186), we found that...
 - Criminal justice related service utilization declined by more than 50 percent. Costs likewise declined from an average of \$13,640 per participant (pre-period) to \$7,193 (post-period). This represents a total cost reduction of approximately \$1.2 million.
 - Health care costs declined by 45 percent (n=186). This translates to an average reduction of \$2,353 per participant, or \$437,658 in total.
 - Client cost went from \$18,100 per client to \$9,566, saving a total of \$1,587,324 (per 186 clients).

Ryan K. McBain et al., [*Pima County Housing First Initiative: Final Evaluation Report, Fall 2021.*](#)

Demographics from Initial RAND Report

Variable	Value	Percent
Age	18-25	18%
	26-35	49%
	36-45	26%
	46-55	8%
Race	American Indian/ Alaska Native	3%
	Asian	1%
	Black or African American	7%
	Native Hawaiian/ Pacific Islander	1%
	White	88%
Ethnicity	Hispanic/ Latino	39%
	Non-Hispanic	61%
Gender	Female	51%
	Male	49%
Veteran Status	No	99%
	Yes	1%
Household Type	Couple with no children	3%
	Female Single Parent	12%
	Male Single Parent	6%
	Single	75%
	Two Parent Family	4%

Ryan K. McBain et al., [*Pima County Housing First Initiative: Final Evaluation Report, Fall 2021.*](#)

When We Work as a Team, the Results Speak for Themselves

Legal

- Probation officers are more willing to look for alternatives to reincarceration and revocation, not wanting to destabilize the individual's housing.
- When treatment is required, housing and probation entities can work together to create the best outcome for all parties.
- We can help address warrants and work to prevent more arrests.
- Clients show up to court more regularly when they have support, leading to more favorable outcomes.

When We Work as a Team, the Results Speak for Themselves (cont.)

Mental Health

- Clients are more likely to enroll and engage with their health homes, leading to long-term stabilization.
- Housing case managers can offer support and encouragement for clients to take this step.

Substance Use

- Housed clients are more willing to look at their SUD and consider how it has affected their lives.
- MAT treatment options such as suboxone become available once a client has a stable address, while methadone is the only option for unhoused individuals.

When We Work as a Team, the Results Speak for Themselves (cont.)

Substance Use

- When clients receive services through the Housing First/Harm Reduction lens, they don't feel judged and are more likely to openly discuss what is going on in their lives.
- Narcan is offered along with other harm reduction tools in a judgment-free way and made available to all.

Housing Stability

- Landlords trust that staff will work diligently to address problems quickly.
- Less property damage to units; lower turnover, as CMs can usually correct issues without having to move a client from their unit.
- Evictions are few and far between.

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Q&A

Submit your questions in the chat

Collaborative Comprehensive Case Plans Additional Resources

- [CC Case Plans Homepage](#)
 - ❑ [Adults with Behavioral Health Needs under Correctional Supervision – CSG Justice Center](#)
 - ❑ [Video: Recovery Capital in Reentry Plans – CSG Justice Center](#)
 - ❑ [Relapse Prevention Plans](#)
 - ❑ [Mental Health Court Curriculum](#)
 - ❑ [Opioid Addiction](#)

Collaborative Comprehensive Case Plans Additional Resources

- [CC Case Plans Homepage](#)
 - ❑ [A Checklist for Implementing Evidence-Based Practices and Programs for Justice-Involved Adults with Behavioral Health Disorders](#)
 - ❑ [Webinar recording: Developing Collaborative Comprehensive Case Plans](#)
 - ❑ [Webinar recording: How Do Relapse Prevention Plans Support Reentry?](#)

Thank you!

Contact:

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